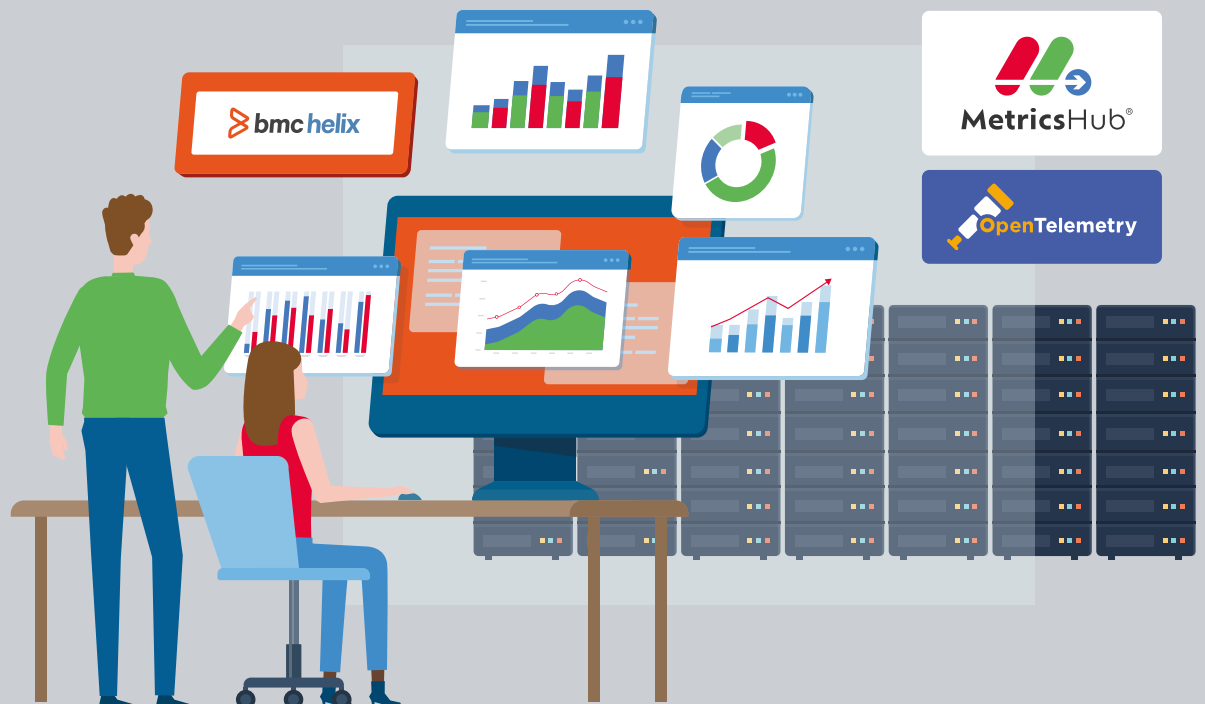




Built on OpenTelemetry, MetricsHub® delivers unified, vendor-neutral telemetry to BMC Helix and expands your monitoring capabilities far beyond traditional use cases.

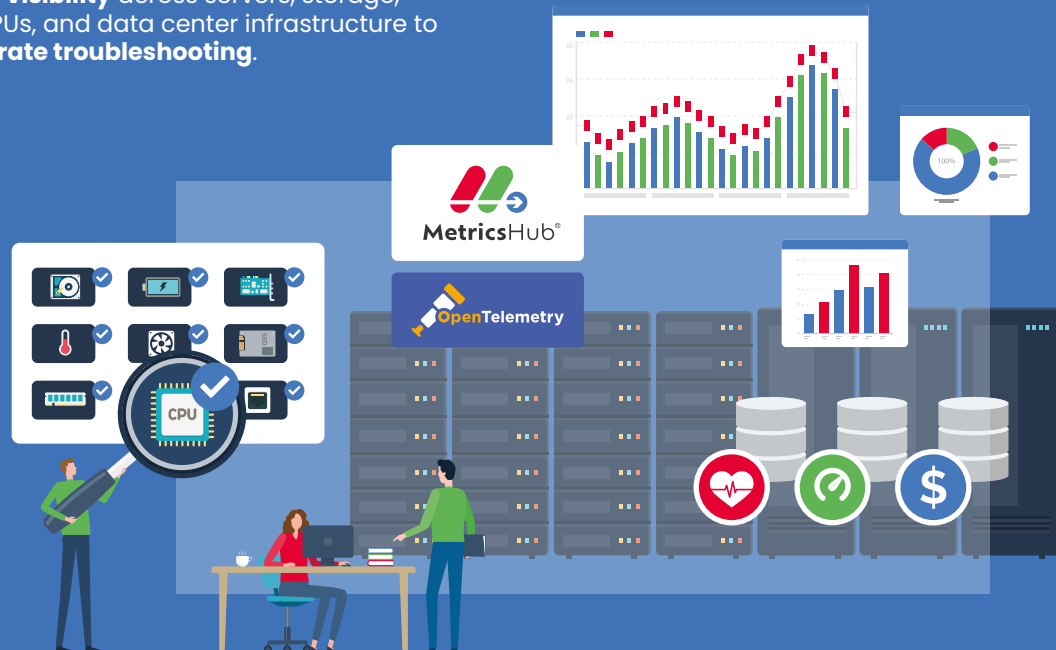


Modern Observability Stops at the Application Layer

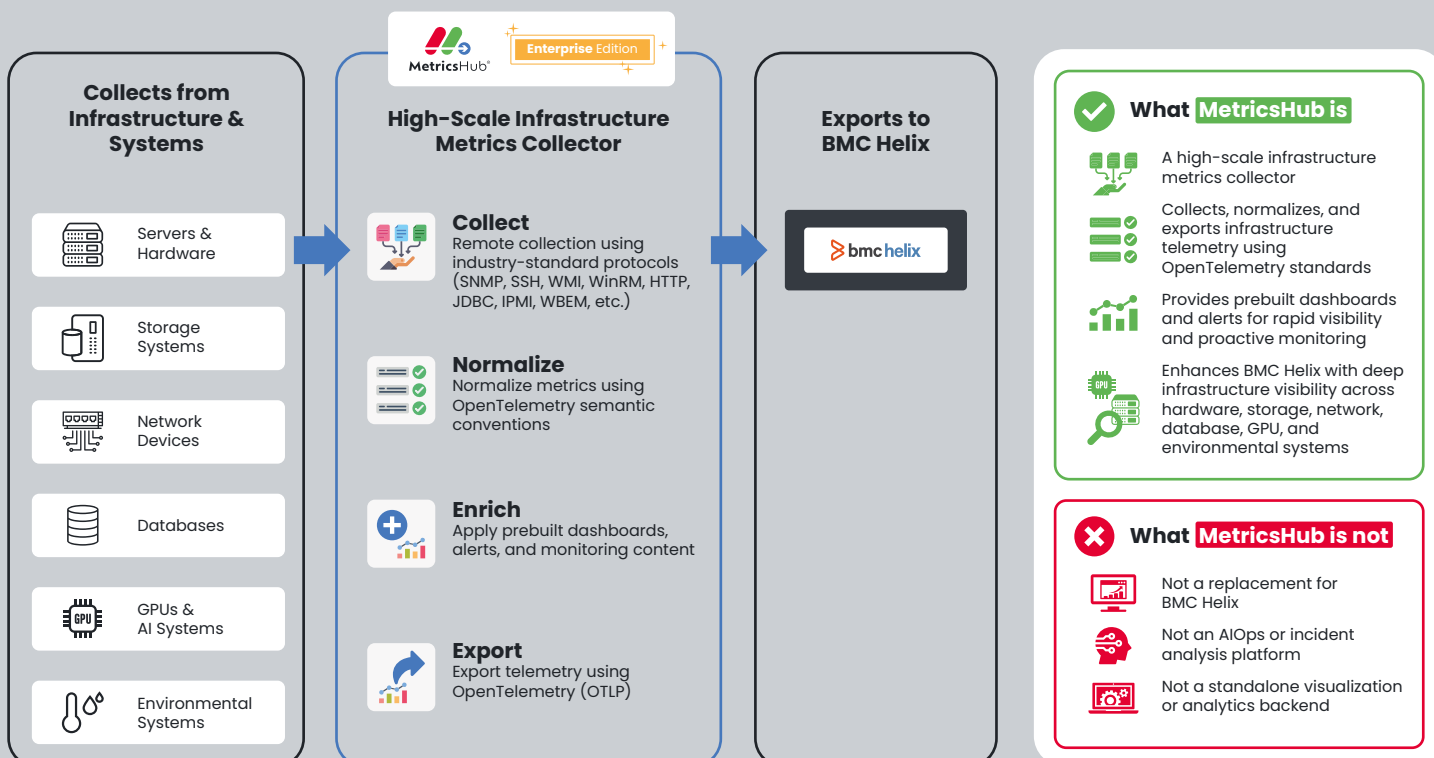
Modern observability platforms provide strong visibility into operating systems, applications, and cloud services, but often **lack visibility into the underlying physical infrastructure**.

Critical issues such as failing power supplies, overheating components, storage degradation, or bottlenecks can **remain undetected until they impact application performance or service availability**.

Operations teams need **unified visibility** across servers, storage, databases, network devices, GPUs, and data center infrastructure to **detect issues early and accelerate troubleshooting**.



MetricsHub Enterprise Extends BMC Helix With Deep Infrastructure Observability



Infrastructure Visibility Across Your Environment

Server Monitoring

Monitor server performance and hardware health beyond the operating system, including CPU and memory utilization, temperatures, fan status, power supplies, disks, and RAID controllers.

Network Monitoring

Monitor bandwidth utilization, interface traffic, packet errors, link status, hardware health, temperatures, and environmental indicators across switches, routers, and network devices.

Storage Monitoring

Collect critical metrics from storage arrays, controllers, disks, and storage pools, including IOPS, throughput, latency, capacity utilization, and storage provisioning.

Data Center Monitoring

Collect critical metrics across power distribution, cooling systems, environmental sensors, and UPS devices.

Calculate sustainability and efficiency indicators such as PUE, WUE, CUE, and ITUE.

AI & GPU Monitoring

Monitor GPU utilization, memory consumption, temperatures, power usage, and device health across AI and GPU infrastructure.

Database Monitoring

Track database activity, query performance, cache efficiency, connection usage, storage growth, I/O activity, and workload patterns to identify bottlenecks and improve reliability and availability.

AI-Assisted Analysis

Accelerate troubleshooting and reduce remediation time with built-in AI capabilities and MCP server integration.

M8B, why is PROD-DB-03 slow?

Dying storage controller. MetricsHub shows 120 ms write latency. Slot B.

Action?

Fail over. Replace controller. Ticket opened. MetricsHub never misses. 😊

Thank you M8B!

APC

ARISTA

aruba

BROCADE

cassandra

CISCO

DELL EMC

Extreme

FATON



FUJITSU

HP

HITACHI

HP UX

HUAWEI

IBM

Informix

JUNIPER

Lenovo

Linux

MySQL

NEC

NetApp

nimblestorage

NVIDIA

ORACLE

PostgreSQL

PROXMOX

PURE STORAGE

Raritan

SUPERMICRO

SQL Server

vmware

Windows

Xen


MetricsHub®

Supported Platforms and Technologies

What Sets MetricsHub Apart

1 OpenTelemetry-first

Unified, vendor-neutral infrastructure metrics delivered to BMC Helix for a future-ready monitoring environment

2 Broad monitoring coverage

Support for 100+ platforms, from legacy systems to cutting-edge technologies

3 Agentless monitoring

Collect infrastructure telemetry remotely without installing agents on every single monitored system

4 Scalable remote monitoring

One MetricsHub instance can monitor up to 1,000 remote systems

5 Custom monitoring

Extend monitoring coverage with declarative YAML configurations without custom code

6 AI-Assisted Analysis

Accelerate troubleshooting and reduce remediation time with built-in AI capabilities and MCP server integration

7 Sustainability Insights

Track power consumption, carbon emissions, and energy efficiency across your IT infrastructure

Why Choose MetricsHub Enterprise

✓ Modernize without starting over

Bring unified, vendor-neutral infrastructure metrics to BMC Helix while maintaining visibility across legacy and modern systems

✓ Reuse your existing license

Move from Sentry KMs to MetricsHub Enterprise at no additional cost

✓ Simplify deployment

Monitor up to 1,000 remote systems with a single MetricsHub Agent

Recognized by Analysts. Trusted by Enterprise Teams.

Gartner recognizes MetricsHub for robust and scalable metric collection

Backed by 20+ years of expertise in infrastructure monitoring

Trusted by organizations operating large-scale enterprise IT environments

“For any organization needing reliable infrastructure observability, MetricsHub is scalable, easy to deploy, and delivers results fast.”

Infrastructure Management, Private Cloud — Leading telecommunications company in North America

“The product does what we need right out of the box. No need to do development beyond the populating of the YAML files.”

DevOps Engineer — Global semiconductor company (\$30B+ revenue)



About Sentry Software

Sentry Software develops solutions that extend BMC Helix with deep visibility into hardware, storage, and custom technologies. Organizations across industries rely on Sentry Software to monitor heterogeneous infrastructure, optimize storage resources, and reduce operational complexity.

